SOLUTIONS TO PROBLEMS: COMPLAINTS & CONCERNS

Knolls Estates Homeowners:

If you have any ideas, solutions to issues, complaints and/or concerns, that could improve our homeowner's association, in a positive manner, here are the steps to follow:

1st option, come to a monthly board meeting and address the board & homeowners attending in a respectful manner.

2nd option, send via email to Centerpointe Property Management I.E: Kathy Larecy(<u>Kathy@cpm4rent.com</u>). Jennifer Young(Jennifer@cpm4rent.com) or mail a letter, to centerpointe via address; 508 West Agee Street, Roseburg, OR 97471.

3rd option, send via the board email(<u>ske97479@gmail.com</u>), which will be forwarded to property management.

Coming to board members' homes is no longer an option for any reason for complaints and/or concerns.

Any and all compliments are welcome in any form.

Thank You Knolls Estates Board of Directors.