

SOLUTIONS TO PROBLEMS: COMPLAINTS & CONCERNS

Knolls Estates Homeowners:

If you have any ideas, solutions to issues, complaints and/or concerns, that could improve our homeowner's association, in a positive manner, here are the steps to follow:

1st option, come to a monthly board meeting and address the board & homeowners attending in a respectful manner.

2nd option, send via email to Centerpointe Property Management I.E: Jennifer Young(Jennifer@cpm4rent.com) or mail a letter, to centerpointe via address; 508 West Agee Street, Roseburg, OR 97471.

3rd option, send via the board email(ske97479@gmail.com), which will be forwarded to property management.

Coming to board members' homes is no longer an option for any reason for complaints and/or concerns.

Any and all compliments are welcome in any form.

Posting complaints, Concerns & any Grievance in a hateful, slanderous, disrespectful manner on any social media platform is strongly not recommended. Homeowners, prior to buying in the HOA, homeowners knew there were rules and regulations living in an association.

Thank You

Knolls Estates Board of Directors.